



Canada Border
Services Agency

Agence des services
frontaliers du Canada

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DEC - 6 2011

Mr. John Gordon
National President
Public Service Alliance of Canada
233 Gilmour Avenue
Ottawa, ON
K2P 0P1

NOV 29 2011

Dear Mr. Gordon:

I am writing in response to your letter of November 8, 2011 in which you express your concern regarding delays in the essential services agreement for the non-BSO Frontières/Borders (FB) positions.

I understand that all of the information for the FB essential services proposal has now been finalized and submitted to the Treasury Board Secretariat (TBS). I am sure that you can appreciate that this was a major undertaking involving extensive review given the evolution of our programs and the recent restructuring of our headquarters.

I was very pleased to learn that the Public Service Alliance of Canada's desire to engage in essential services negotiations with the CBSA rather than proceed with litigation.

Your concerns have been provided to our colleagues at TBS to ensure that you are kept regularly briefed on our progress going forward. We look forward to working with you to finalize the proposal with a view to assuring the safety and security of Canadians in the event of a labour dispute.

Thank you for bringing this matter to my attention. If you have any questions or further concerns, please do not hesitate to contact me.

Yours sincerely,

Luc Portelance

c.c.: Camille Therriault-Power, Vice President, Human Resources

Canada

Jerome Turcotte
cc: Jean-Francois Fortin
David Oufeld
Susan Power
Melvin Berry
Morgan Gay