



Canada Border
Services Agency Agence des services
frontaliers du Canada

MAR 17 2011

Mr. Ron Moran
National President
Customs and Immigration Union
1741 Woodward Drive
Ottawa, ON K2C 0P9

Dear Mr. Moran:

I am writing on behalf of the President in response to your letter of February 25, 2011, wherein you raise concerns with regard to the Canada Border Services Agency's (CBSA) plans to modify its policy on name tags, specifically with respect to Officer Health and Safety.

In response to the first paragraph of your letter, it is my understanding that consultation is currently ongoing with Jason McMichael at the Policy Health and Safety Committee (March 2, 2011) and separately with representatives of the Operations and Human Resources Branches (March 3, 2011). I believe that a third meeting is also to be scheduled before the end of March to allow the Customs and Immigration Union (CIU) time to clearly define the employees' health and safety concerns with respect to the name tag initiative.

I would like to reiterate my personal commitment to ensuring that issues of mutual interest to both CBSA and the CIU are dealt with through meaningful and respectful dialogue.

I will be contacting you personally to discuss your concerns further.

Sincerely,

Camille Therriault-Power
Vice-President
Human Resources Branch

c.c: Luc Portlance, President, CBSA
John Gordon, President, Public Service Alliance of Canada

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