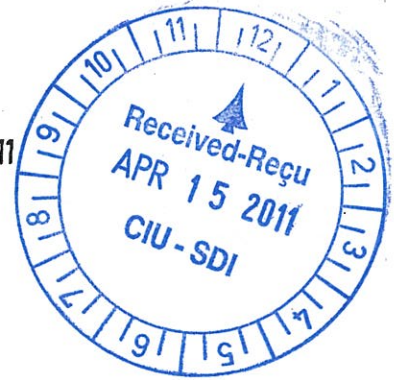




Canada Border Services Agency  
Agence des services frontaliers du Canada

APR 06 2011



Mr. John Gordon  
National President  
Public Service Alliance of Canada  
233 Gilmour Avenue  
Ottawa, ON K2P 0P1

Dear Mr. Gordon,

This is further to your letter of March 30, 2011 to Mr. Luc Portelance, President of the Canada Border Services Agency (CBSA), in which you express your concern regarding delays in the essential services process for the Border Services group.

The CBSA has been working diligently in order to identify the number of Border Services Officers (BSOs) required to perform essential services during a strike. As you can appreciate, the Public Service Labour Relations Board decision, to which you refer in your letter, represents a significant change from the past, when all BSO positions were designated as essential. Consequently, this has been an extensive and complex exercise to undertake, requiring significant consultation with both Headquarters and regional officials. I am sure you will agree that our common goal is to ensure that these officers, who are part of CBSA's critical service delivery workforce, maintain the safety and security of Canadians in the event of a strike.

I recognize you are anxiously awaiting this information and I would like to advise you that the BSO proposal will be sent to the Treasury Board Secretariat before April 29, 2011. In addition, CBSA will be focusing its efforts on the other FB positions in order to complete the remaining work required to finalize the ESA negotiations for all FB positions before the end of May 2011.

If you or your representatives would like to discuss this matter further, I encourage you to contact me at 613-948-3180.

Sincerely,

Gamille Therriault-Power  
Vice-President, Human Resources Branch  
Canada Border Services Agency

c.c. Pierre Sabourin (CBSA)  
Patti Bordeleau (CBSA)  
Annette Aris (TBS)

cc: Ron Meran  
David Dyfald  
Sue Jones  
Helen Perry  
Morgan Gay

Canada